Solar Contract Carpet Privacy Policy

Solar Contract Carpet, Inc. respects the privacy of our customers when you visit www.solarcontractcarpet.com (the "Website"). We want you to feel comfortable and confident when using our Website. Therefore, we would like to share with you the following principles that govern our online information practices when you use our Web site.

What information do we collect?

We collect information from you when you register on our site, place an order or fill out a form. When ordering or registering on our site, as appropriate, you may be asked to enter your: name, e-mail address, mailing address, phone number, and credit card information ("Personal Information"). Although you may visit our Website without making a purchase, any purchase of products through our Website will require you to provide Personal Information to facilitate the transaction.

What do we use your Personal Information for?

Any of the Personal Information we collect from you may be used in one of the following ways:

- To personalize your experience. Your information helps us to better respond to your individual needs
- To improve our website. We continually strive to improve our website offerings based on the Personal Information and feedback we receive from you
- *To improve customer service.* Your Personal Information helps us to more effectively respond to your customer service requests and support needs
- To process transactions. Your Personal Information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested.)
- To send periodic emails. The email address you provide for order processing, may be
 used to send you information and updates pertaining to your order, in addition to
 receiving occasional company news, updates, related product or service information,
 etc. Note: If at any time you would like to unsubscribe from receiving future emails, we
 include detailed unsubscribe instructions at the bottom of each email.

How do we protect your Personal Information?

We implement a variety of security measures to maintain the safety of your Personal Information when you place an order or enter, submit, or access your Personal Information.

We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our payment gateway providers database only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential.

After a transaction, your private Personal Information (such as credit cards, social security numbers, financials, etc.) will be kept on file for more than 60 days in order to process recurring payments and the process of federal tax documentation.

Do we use cookies?

Yes (Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the sites or service providers systems to recognize your browser and capture and remember certain information

We use cookies to compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future. We may contract with third-party service providers to assist us in better understanding our site visitors. These service providers are not permitted to use the information collected on our behalf except to help us conduct and improve our business.

Do we disclose any Personal Information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your Personal Information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this Personal Information confidential. We may also release your Personal Information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

California Online Privacy Protection Act Compliance

Because we value your privacy we have taken the necessary precautions to be in compliance with the California Online Privacy Protection Act. We therefore will not distribute your personal information to outside parties without your consent.

As part of the California Online Privacy Protection Act, all users of our site may make any changes to their Personal Information at any time by logging into their control panel and going to the 'Edit Profile' page.

Children's Online Privacy Protection Act ("COPPA") Compliance

We are in compliance with the requirements of COPPA. We do not collect any Personal Information from anyone under 13 years of age. Our website, products and services are all

directed to people who are at least 13 years old or older. You cannot purchase products on our Website until you are at least 18 years of age.

Online Privacy Policy Only

This online privacy policy applies only to Personal Information collected through our website and not to Personal Information collected offline.

Terms and Conditions

Please also visit our Website Terms and Conditions <u>www.solarcontractcarpet.com/termsofuse</u> establishing the use, disclaimers, and limitations of liability governing the use of our website at <u>www.solarcontractcarpet.com</u>

Consent: Changes to our Privacy Policy

By using our site, you consent to our privacy policy. If we decide to change our privacy policy, we will post those changes on this page.

Contacting Us

If there are any questions regarding this privacy policy you may contact us using the information below.

Solar Contact Carpet, Inc.

Attn: Website Administrator

4125 Fairway Drive, Suite 150, Carrollton, TX 77010

USA

CONTACTUS@SOLARCARPET.COM

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